

LAMONT W. HORNBECK, M.D.

Clinical Dermatology and Cutaneous Surgery

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To: Our Valued Patients:

There will be a few changes this new year, having to do with insurance and billing.

We had so many issues last year with a few insurance companies that we have decided to bill your insurance once for each visit; if they ask for records, we will gladly send them, but only once! If no payment is received within 45 days, we will then have to send you a statement.

We apologize that we must do this, but some insurance companies are not paying in a timely manner or not at all. If you do end up getting a statement from us, we, of course, will give you 30 days to correct the issue with your insurance company. We have found that they tend to listen to the patient more than the provider.

Your insurance may not be the one that we are having issues with, so this will not affect you. If you would like to know if yours is one that we are trying to retrieve payment from, please do not hesitate to ask. Also, if you choose to find another dermatologist, we will understand and offer a copy of your records if you need them.

By signing below, you are acknowledging you have received this letter and that you do not have Medi-cal of any form as your primary or secondary insurance. Unfortunately, we are not able to see you if this is your primary or secondary insurance. We will gladly give you a copy of this form for your records if you wish.

We value you as our patient and wish you continued good health in 2023!

Thank you,

Lamont Hornbeck, MD, and staff

Printed Name_____

Signature_____Date_____